

PATIENT PARTICIPATION GROUP

ACTION PLAN

Date of Meeting 8 September 2026



<u>Title and Action</u>	<u>Action Owner</u>	<u>Timeframe for Completion</u>	<u>Status</u>
<u>Previous Meeting Actions</u> Health Screening • Lauren to create video of smear process Hospital Waiting Times • Gain feedback from clinicians with regard to patient referral slips. Breast Screening • Share self-refer information for over 70s	Lauren Jan Angeline	Ongoing Sept 2026 Oct 2026	
<u>Health & Care Experience Results</u> • Share to social media • Waiting room display	Angeline	Oct 2026	
<u>Preferred Pharmacy</u> • Share protocol on social media/ waiting room	Angeline	Oct 2026	
<u>Any Other Business</u> • New Website – PPG to be notified first when site goes live	Jan	When Live	

• New Telephone System PPG to be contacted for feedback • <u>Support for carers</u> Contact carers centre for advice	Jan Angeline	When Live Oct 2026	
---	----------------------------	----------------------------------	--